

CRM and eSupport

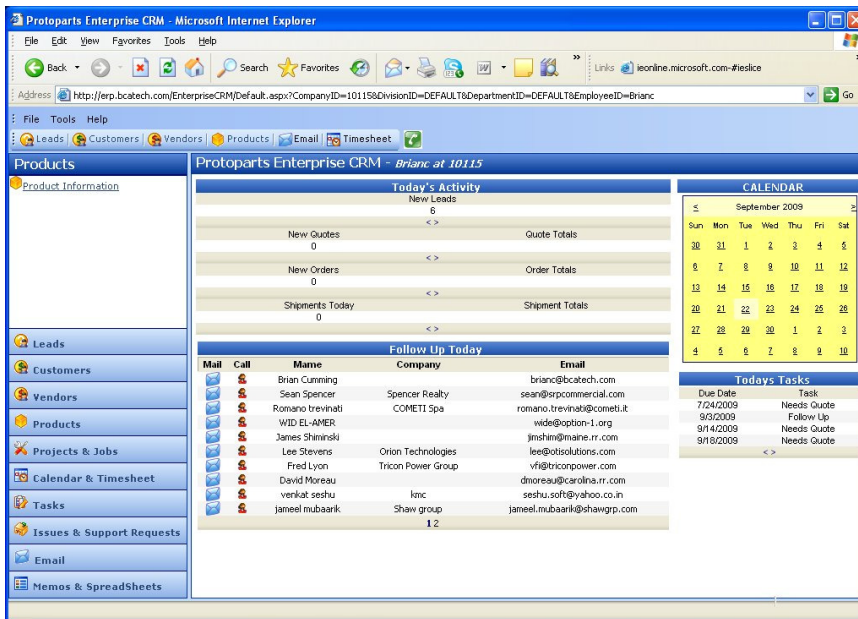
Business Benefits:

Allows business to track and manage **sales leads** from phone calls, emails, web site and trade shows in one place.

Lets employees **serve customers faster at lower cost** because they can instantly see all the previous phone notes, emails, tasks that relate to that customer.

Provides your customers an **online help desk** portal to look up answers and submit questions 24/7. This adds value to your customer and reduces support time/costs while building a valuable online knowledge base.

Businesses that consolidate lead and customer information in one integrated application provides employees visibility that enables them to **close more sales and provide faster and better service to their customers while reducing costs.**



Key Features

- 100% Web Based
- Save eMail by lead, customer, project
- Visible phone notes, eMails, tasks when serving lead or customer
- WebLeads to CRM
- Sales Lead Management
- Customer Support Requests
- Project Issues, Task Management
- Employee Task Management
- VoIP Integration (optional)
- Quote, Orders, Contracts (Pro)
- eCommerce Ordering (Pro)

Now your company can have an enterprise class application that previously only large companies could use to manage their data. Web based based means that remote offices and employees can contribute to the company's success, and information such as WebLeads, phone notes, tasks, and support questions will flow seamlessly through the enterprise while maintaining visibility to management.

Application by



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